

## Group Name:

*Nursing Home Facilities Department*

### 1. What is your mission?

*Our mission is to make sure that our physical plant & grounds work well & are beautiful for our patients by assuring high level customer service & effective maintenance services.*

### 2. What is your vision?

*We are having a celebration of our department today because we have done such a good job of achieving our mission. The buildings are all freshly painted and we've installed solar panels for sustainable electricity. The gardens are planted with flowers & patients are walking along our paved, accessible trails. Doctors, nurses and patients join in our celebration, all appreciating our work.*

### 3. What are your goals?

- *To install sustainable energy in our all of buildings.*
- *To make cosmetic improvements within budget that will facilitate a more pleasant daily life for our patients.*
- *To design & plant an aesthetically pleasing garden that is accessible to patients with motor disabilities.*

## Goal:

*To install sustainable energy in our all of buildings.*

### 4. What strategies might you use to achieve the goal?

- *Hire an alternative energy specialist as a part of our staff and have him/her create a sustainable energy plan for our entire campus and put that person in charge of maintaining the system.*
- *Train a team of our current engineers in sustainable energy and have them work as an ad hoc task force to design the system and train us in maintaining it.*
- *Hire an outside consultant to design a sustainable energy plan for us and teach us how to implement it effectively over time.*

### 5. What is your objective?

- *By June 2012, send a team of selected engineers through Department of Energy training on sustainable energy planning.*
- *By winter 2013, complete sustainable energy plan, including budget and timeline, for approval by senior management committee.*

### 6. How will you know if you have succeeded? (What will my performance measures be?)

- *Engineering team successfully completed training and “gelled” as a team.*
- *Developed a set of recommendations on time and in budget.*
- *Senior management accepted at three of the recommendations.*
- *X dollars in energy costs saved in year 1.*